

Watkinscole Quality Policy

- We deliver a quality service to maintain excellent customer relations.
- Customer satisfaction remains inherent to our business.
- Strive to satisfy the requirements of all our customers, stakeholders and interested parties wherever possible, meeting and exceeding their expectations.
- The reduction of hazards, prevention of injury, ill health and pollution is a priority.
- Comply with all legal requirements, codes of practice and all other requirements applicable to our activities.
- Provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met.
- Ensure that all employees are made aware of their individual obligations in respect of this quality policy.
- Maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on “risk”.